## Network Analyst



One Government Center, Suite 1720 Toledo, OH 43604

A local government agency located in downtown Toledo is seeking to fill a part-time position for a Network Analyst. We are seeking a professional that can provide expert customer support to our clients as part of a team. As a network analyst, you'll be responsible for the installation, layout, and maintenance of all network components within our network.

Requirements: An Associate's degree in computer science with an emphasis on networking or equivalent combination of education and experience. Ability to troubleshoot PC and network hardware, with good background knowledge of networking concepts preferred. Entry level certifications of Net+ or A+ preferred.

- 1. Problem-solving skills and the ability to multi-task effectively.
- 2. Excellent verbal and written communication skills.
- 3. Ability to interact successfully with customers and staff to ensure customer satisfaction and build on our relationships with customers.
- 4. Install, maintain, and troubleshoot all PC, peripherals and network equipment. Tier One Technical Support.
- 5. Respond to work orders, analyzing any issues and providing solutions.
- 6. Assist in the evaluation and review of PC and other network equipment.
- 7. Receive and store system parts and equipment.
- 8. Maintain inventory records of network equipment.
- 9. Upon completion of probationary period, participate in on-call rotation.
- 10. Reliable transportation.
- 11. Successfully pass a pre-employment drug screening and background check.
- 12. Perform other duties as assigned.